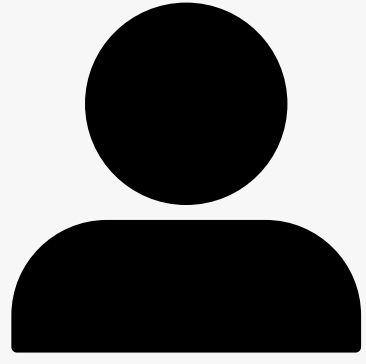## *Initial Survey — $1*
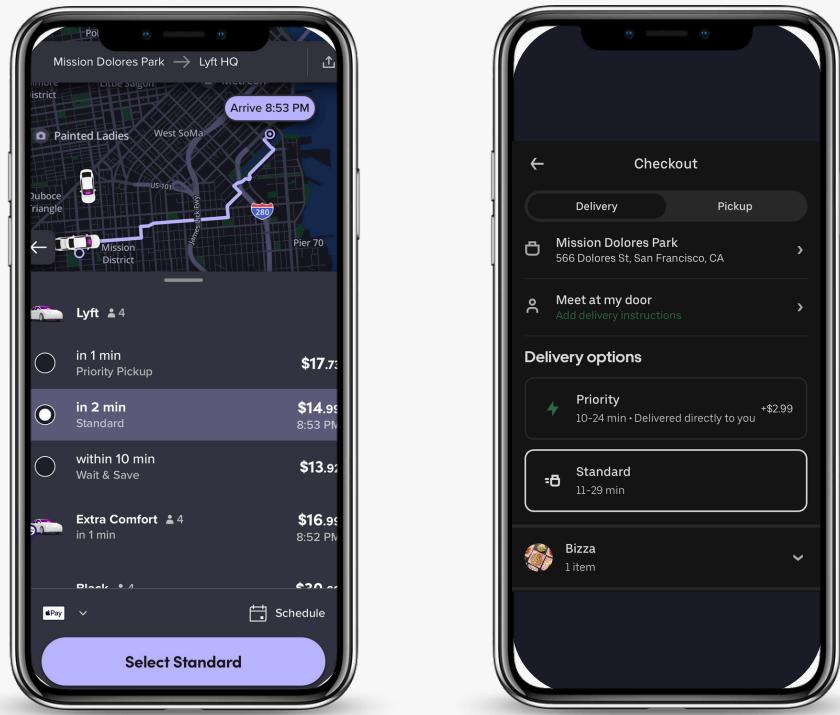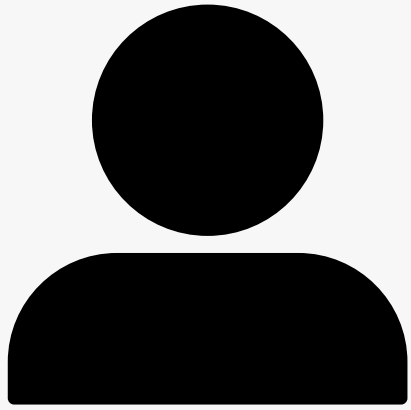
Learn about the study
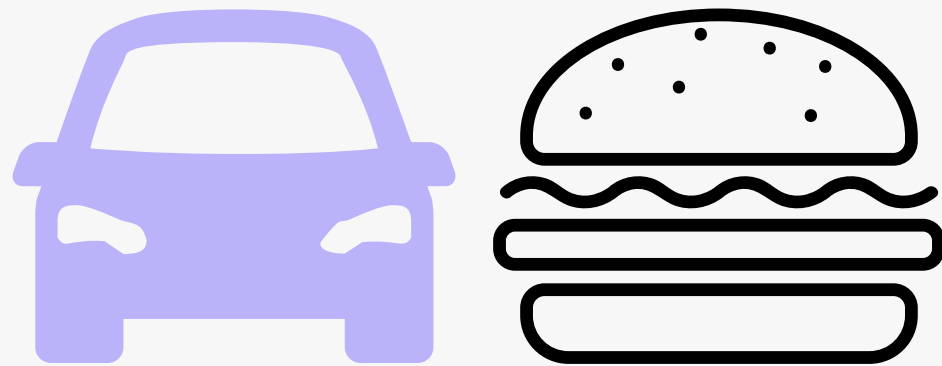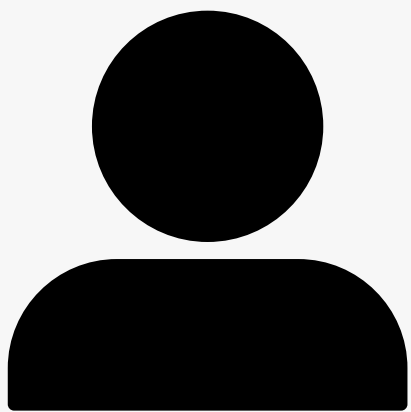**Download Shortcut for screenshot reminders**

Screenshot collection phase - 2 weeks

1. Take screenshots
of time estimates
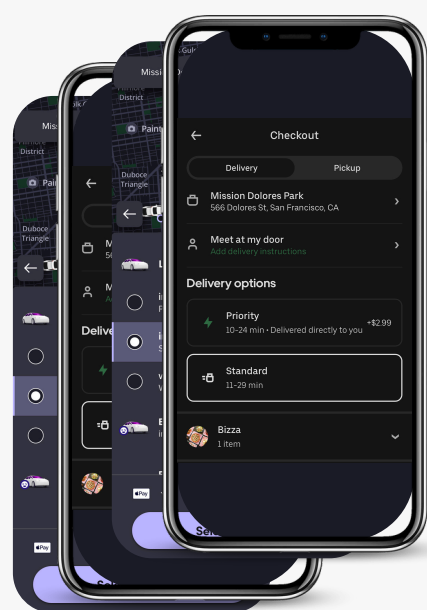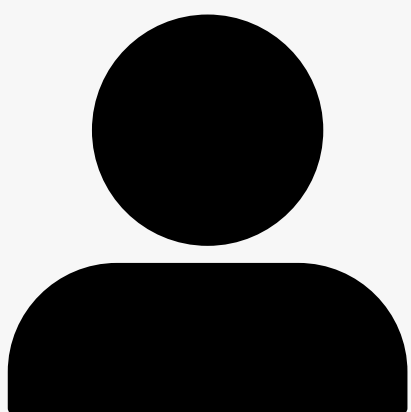**2. Order ride/delivery**

6:17 pm

3. Receive ride/delivery

6:38 pm   *Repeat*

Request data downloads

Data Upload Survey — $9 + bonus

Uber **lyft**

1. Organize & upload
screenshots through
the survey

2. Upload certain files
from Uber/Lyft data

93KFJL Order
complete 6:38 pm...
3280IF Ride
complete 6:38 pm...